

# AI Vendor Due Diligence Checklist

*Redacted sample deliverable for buyer review. Not client-specific advice.*

## Data Handling

- What personal data is sent to the vendor?
- Can the payload be minimised or pseudonymised?
- Does the vendor use customer data for training by default?

## Contracts and Transfers

- Is there a DPA?
- Which subprocessors are involved?
- What transfer mechanism applies if data leaves the UK or EEA?

## Security and Operations

- What logging and access controls exist?
- Can retention or zero-retention be configured?
- How does the vendor handle incident notification?

## Model and Product Risk

- How are hallucinations or unsafe outputs handled?
- Can we configure human review thresholds?
- Is the system explainable enough for the use case?

## Exit Risk

- Can data and logs be exported?
- What lock-in exists?
- What is the fallback plan if the vendor changes pricing or terms?

This checklist is a working aid, not legal advice.